

## Halifax Reward Extras Lifestyle Benefits

The Terms and Conditions below should be read in conjunction with the Reward Extras Terms and Conditions and form part of them.

The magazine titles currently available under the digital magazine reward selection are;

- Cosmopolitan
- Country Living
- ELLE
- ELLE Decoration
- Esquire
- Good Housekeeping
- Harper's Bazaar
- House Beautiful
- Men's Health
- Prima
- Red
- Runner's World
- Women's Health

### Halifax Reward Extras Lifestyle Benefits Terms and Conditions

For the purpose of these Terms and Conditions, the "Administrator" is Hawk Incentives Limited (company number 04155659) and the Reward Suppliers are Vue Entertainment Limited (company number 04699504) ("Vue"), The National Magazine Company Limited (company number 00112955) (trading as Hearst Magazines UK) ("Hearst Magazines") and Rakuten TV Europe, S.L.U (Spanish CIF B65390544) ("Rakuten TV").

1. Halifax lifestyle benefits are only available to Halifax Ultimate Reward Current Account and Halifax Reward Current Account holders who have selected Reward Extras, and who are resident in the UK and aged 18 or over.
2. Your lifestyle benefit will be dispatched to you using your email address each month you qualify for your Monthly Reward under Reward Extras.
3. The Administrator will send your lifestyle benefit voucher code by email to the latest email address you provided on your Halifax Ultimate Reward Current Account or Reward Current Account. If you did not provide an email address, the Administrator will not be able to send you your voucher code. You should check your junk folder for any email communications.
4. Neither the Administrator nor any Supplier accepts responsibility for an incorrect email address being provided by the account holder or for any other unforeseen circumstances that may delay delivery.
5. Any lifestyle benefit that is lost or not delivered to you will only be re-issued twice and only within the same offer period it was originally issued in.
6. In addition to these general terms and conditions and the terms specified under the section for each lifestyle benefit and/or Supplier below, the lifestyle benefits are subject to the general terms and conditions of business of the relevant Supplier which can be read (and may be updated from time to time) online at:

Vue: <http://www.myvue.com/legal>

Hearst Magazines: <http://www.hearstmagazines.co.uk/terms-and-conditions>

Rakuten TV: [https://www.rakuten.tv/uk/terms\\_conditions/2366](https://www.rakuten.tv/uk/terms_conditions/2366)

Any disputes arising other than in connection with these Lifestyle Benefits terms and conditions should be raised with the relevant Supplier.

7. The Administrator shall have no liability for the acts or omissions of any lifestyle benefit Supplier other than any refusal by such Supplier to accept a lifestyle benefit in accordance with the terms and conditions applicable to it.
8. The lifestyle benefits are for personal and non-commercial use and cannot be sold, made available or otherwise transferred to any third party for commercial gain.
9. The description and terms and conditions of lifestyle benefits are provided by the relevant Suppliers.
10. There is a maximum of one lifestyle benefit per account, per offer period.
11. Any questions or complaints should be addressed to Halifax Reward Extras Lifestyle Benefits, PO Box 1586, Westside, London Road, Hemel Hempstead, HP1 9SF, or by calling 0345 604 4408 (+44 1422 865047 if calling from abroad) or by emailing [enquiries@halifaxrewards.co.uk](mailto:enquiries@halifaxrewards.co.uk).
12. Calls may be recorded for monitoring or training purposes. Lines are open seven days a week, 8am to 8pm Monday to Saturday and 9am to 6pm on Sundays.
13. The Administrator reserves the right to amend or withdraw the lifestyle benefits if deemed necessary due to circumstances outside of its control.
14. The Administrator shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control or any other circumstances amounting to force majeure.
15. The law of England and Wales shall apply to the Halifax Reward Extras lifestyle benefits and disputes relating to it shall be decided in the Courts of England and Wales.
16. Your personal details will be retained solely for the purpose of operating the lifestyle benefits and as further specified in the relevant Supplier's terms and conditions below. Data collected and held by the Administrator and the Suppliers is done so in accordance with applicable data protection law. The Administrator and the Suppliers will comply with applicable data protection law. For full details of our Privacy Notice please visit [www.halifax.co.uk/privacy](http://www.halifax.co.uk/privacy)
17. These lifestyle benefits are administered by Hawk Incentives Limited, PO Box 1586, Westside, London Road, Hemel Hempstead, HP1 9SF. Company Registration Number 04155659.
18. Promoter: Halifax is a Division of Bank of Scotland plc. Registered office: The Mound, Edinburgh, EH1 1YZ

### **Vue Cinema Terms and Conditions**

The following venue-related terms & conditions will apply to Vue Cinema Voucher Codes:

1. The customer is entitled to receive one Cinema Voucher Code per eligible month.
2. Each Cinema Voucher Code can be exchanged for a 2D or 3D admission ticket to any Vue Cinema in the UK only (excluding Event Cinema screenings, Gold Class, Premiere seating, Special, Alternative or Over 18's Screenings or Scene Westfield). Tickets can be upgraded to a VIP or Xtreme ticket at no extra charge. For 3D screenings 3D glasses are provided at no extra charge subject to availability.
3. The Cinema Voucher Code can be used as part payment for Scene, Gold and IMAX. Upgrades to Scene, Gold and IMAX are available on payment of the difference in cost between Standard adult price for the upgraded experience and standard Adult 2D admission (not VIP seating).

4. The Popcorn Voucher Code can be exchanged at the Box Office only and is valid for one half-price popcorn of any size, any day subject to availability. Valid for a single use only and must be redeemed in conjunction with a valid cinema booking.
5. The Cinema Voucher Code must be used at the time of exchange for any one regularly scheduled film performance subject to availability. It is valid for a single use only and cannot be re-instated or replaced once redeemed (this includes if you cancel your booking)
6. The Cinema Voucher Code can be used to book a cinema ticket online at [www.myvue.com](http://www.myvue.com), or can be exchanged at the box office of any Vue cinema. This voucher cannot be used to reserve an admission ticket by telephone.
7. The Cinema Voucher Code may not be combined with any other ticket offer. Codes cannot be used for Event Cinema screenings, including NT Live, ROH Live, RSC, Met Opera, Bolshoi, Theatre, Special Events and Bollywood.
8. Cinema Voucher Codes and Popcorn Voucher Codes are for personal use and may not be exchanged for use at a later date nor may they be exchanged for cash or merchandise or otherwise transferred to any third party for commercial gain. Not for resale.
9. Cinema Voucher Codes expire on the expiration date given and are not subject to extensions.
10. Film classification rules apply. ID may be required. The Cinema Manager's decision is final.
11. Please note that due to Vue's advance booking policy the film and performance you wish to attend may be sold out and seats might not be available. The holder is not entitled to any preferential right over other cinema patrons.
12. If you close your Halifax Ultimate Reward Bank Account or Halifax Reward Current Account you will no longer be issued subsequent Cinema Voucher codes.
13. For any lost or stolen Cinema or Popcorn Voucher Codes, please contact the Halifax Rewards Extras helpdesk on 0345 604 4408 (+44 1422 865047 if calling from abroad). Any lost or stolen Cinema or Popcorn Voucher Codes will only be re-issued twice.
14. Vue reserves the right to amend these terms and conditions at any time and without notice. Such changes will be posted on [www.myvue.com](http://www.myvue.com). Alternatively, you can obtain a copy of the latest terms by calling Vue Guest Services on 0345 308 4620 (local rates apply) or by emailing [customerservices@vuemail.com](mailto:customerservices@vuemail.com).
15. These terms and conditions and any related disputes are subject to interpretation under the laws of England and Wales, and to the jurisdiction of the courts of England and Wales.

### **Digital Magazine Terms and Conditions**

The following Digital Magazine Supplier terms & conditions will apply for Magazine Codes supplied by Hearst Magazines:

1. The customer is entitled to receive one Magazine Code per eligible month. The code can be redeemed for three digital magazine downloads.
2. In order to access your magazines you must submit your details and provide a valid email address.
3. You will need to select three magazines of your choice in order to claim your benefit. You will receive an email with a link to confirm your choice and access your digital magazines and your library (please check your junk folder for any email communication).

4. The digital magazines can be viewed online on desktop, mobile devices and tablets or downloaded to your device.
5. The number of issues available varies according to the particular publication so the same issues may not be available every month.
6. For full terms and conditions visit <https://www.hearstmagazines.co.uk/terms-and-conditions>
7. For Hearst UK's privacy policy visit <https://www.hearst.co.uk/privacy-notice>.
8. This benefit is for Halifax Reward Extras customers only. Codes are non-transferable, cannot be exchanged for cash and cannot be used in conjunction with any other promotional codes.
9. For any lost or stolen Magazine Codes, please contact the Halifax Reward Extras helpdesk on 0345 604 4408 (+44 1422 865047 if calling from abroad). Any lost or stolen Magazine Codes will only be re-issued twice.
10. If you cancel your Halifax Ultimate Reward Current Account or Halifax Reward Current Account you will no longer be issued subsequent Magazine Codes.

#### **Rakuten TV Terms and Conditions**

1. The customer is entitled to receive two Rakuten TV Movie Voucher Codes ("MVC") per eligible month.
2. Movie Voucher Codes are valid for standard and high definition movie rentals only. Codes are not valid for ultra high definition movies, content in the "Home Premiere" category, TV shows or movie purchases.
3. Movies Voucher Codes are valid for 35 days from issuance. After that date they will no longer be able to be redeemed.
4. If you have not used the Rakuten TV platform before, you will be required to register with a valid email address and password, accept the Terms of Use ([https://rakuten.tv/uk/terms\\_conditions/2374](https://rakuten.tv/uk/terms_conditions/2374)), Contractual Conditions ([https://rakuten.tv/uk/terms\\_conditions/2059](https://rakuten.tv/uk/terms_conditions/2059)) and read the Privacy and Cookies Policy ([https://rakuten.tv/uk/terms\\_conditions/2302](https://rakuten.tv/uk/terms_conditions/2302)) before redeeming your Code.
5. Movie Voucher Codes can be redeemed on the Halifax Reward Extras portal <https://rakuten.tv/uk/campaigns/halifax>, Rakuten TV website or Rakuten TV app on compatible devices.
6. Once you have redeemed your Movie Voucher Code and selected your chosen movie rental, it will be available to watch for 48 hours.
7. You can watch the movie online on the Halifax Reward Extras portal or on the Rakuten TV app across all supported devices: Smart TVs, consoles, (Xbox One and PSP), tablets and smartphones (IOS, Android). Just log in with your Rakuten TV user ID and password. See list of available devices here: <https://help.rakuten.tv/hc/en-gb>.
8. You can also download the movie to watch offline via the Rakuten TV app by clicking on the "Download" button on the information page of the movie. This feature is available on most Android and iOS devices (see <https://help.rakuten.tv/hc/en-gb/articles/360000243965-Download-and-watch-offline> for details).
9. This benefit is for Halifax Reward Extras customers only. Movie Voucher Codes are non-transferable, cannot be exchanged for cash and cannot be used in conjunction with any other promotional voucher.
10. If you cancel your Halifax Ultimate Reward Current Account or Halifax Reward Current Account you will no longer be issued subsequent Movie Voucher Codes.

11. For any lost or stolen Movie Voucher Codes, please contact the Halifax Rewards Extras helpdesk on 0345 604 4408 (+44 1422 865047 if calling from abroad). Any lost or stolen Codes will only be re-issued twice.